

Newsletter

 **Bilborough**
Medical Centre
January 2022

Happy New Year

As we begin 2022, we would like to wish all our patients, at Bilborough Medical Centre and Assarts Farm, a very happy and healthy New Year!

Get Protected!

Vaccinations are an important way of adding extra protection for your body.

They help fight a whole range of infections which could be serious or deadly. These include a range of childhood illnesses, influenza (flu), pneumonia, and shingles, as well as COVID-19.

If you or your family get a message to say that you are eligible for a vaccination please get in touch with the surgery and get yourself protected as soon as you can. Stay safe, get vaccinated!

Staff Shortages

Please be aware that because of the ongoing COVID situation, we are currently working on a reduced workforce. There is an increase in staff absences due to self-isolations. Please bear with us as you may experience slightly longer wait times on our phone lines than usual.

We have temporarily closed Assarts Farm Medical Centre so we can redistribute staff. This is being reviewed weekly and will be re-opened as soon as possible. If you are a patient at Assarts Farm please contact Bilborough Medical Centre on 0115 9292345. You will be seen at the practice on Bracebridge Drive.

Thank you for your understanding.



NHS

Complimentary you've earned a new badge!

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Patient Participation Group

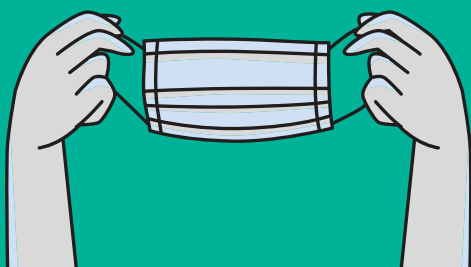
We are recruiting for Patient Participation Group members...

Would you like to be a friend of the practice, advising the us on the patient point of view? Speak to our reception team for more information on how you can join the group and begin sharing your thoughts on how we can make changes. Joining is completely free and anyone is welcome!

Face coverings

Please continue to wear your face coverings when you visit us at the practice.

It is important to keep yourself, other patients and out practice team safe!



Ordering Repeat Prescriptions

We are no longer able to take prescriptions over the phone. When you need to order your repeat prescriptions, you can:

- Email your request to:
bmcprescriptions.request-enquiries@nhs.net
- Bring your repeat slip into reception after ticking all the items you need
- Use the System One App

Follow us on Facebook

You can follow the practice on Facebook to get updates, general information and healthcare advice!

@Bilboroughmedical - www.facebook.com/Bilboroughmedical

Bilborough Medical Centre

Opening Hours: Mon to Fri 8am-6:30pm

Assarts Farm Medical Centre

Opening Hours: Mon-Fri 8am-6:30pm - **Temporarily closed due to staff shortages**

PLEASE CONTINUE TO WEAR A FACE COVERING WHEN IN THE SURGERY.

Appointments are offered with GPs, Clinical Pharmacists, Practice Nurses & HCAs

All patients can access evening & weekend appointments at **GP+** in Nottingham city centre.

For medical advice outside of these times please call 111. For emergencies ONLY call 999